

CÚRAM ADMINISTRATION SUITE™

The Cúram Administration Suite™ supports multi-tier, granular, delegated user policy and program management capabilities from a single consistent web-based user interface.

The Cúram Administration Suite™ — part of the Cúram Business Application Suite™ — supports multi-tier, delegated user policy and program management capabilities from a single consistent web-based user interface. Having a consistent and integrated administrative application is extremely important to the success of social enterprise processes that involve millions of clients dispersed across geographic territories, separate business units, and even customer and partner organizations.

The Cúram Business Application Suite uses a delegated administration model that provides the granularity to distribute administrative tasks to various business units, so that distinct unit administrators can manage access for their specific user bases. Most importantly, the effective balancing of administrative workloads results in greater accountability, scalability, and lower total cost of ownership for social enterprises.

The Cúram Administration Suite allows agencies to manage the key business and operational features of systems that provide essential benefits and services for citizens.

The Cúram Business Application Suite removes many of the restrictions imposed by existing legacy systems, allowing automation to be applied to complex, legislation-based decisions. Providing a central workflow repository of processes, Cúram Administration Suite allows the centralized management of enterprise processes, while supporting the complexities of specific program-based processes. Cúram Administration Suite allows the enterprise to manage the data, not the infrastructure.

DELEGATED ADMINISTRATION

This enables organizations to distribute management responsibilities across geographies and distinct business units, as well as customer and partner organizations. By delegating administration in Cúram, distinct operating units and business partners manage and maintain responsibility for their own users. Delegated administration using Cúram web-access management allows enterprises to keep up with their ever-growing base of users and applications without additional staff.

The Cúram Administration Suite allows agencies to manage the key business and operational features of systems that provide essential benefits and services for citizens. Specifically, the Cúram Administration Suite allows agencies to manage the areas that are

most subject to change using real-time configuration and administration. These include:

- Benefits and services, such as benefit and service attributes, evidence rules, deductions, eligibility rules, provisions, delivery methods and patterns, and approval processes
- Agency organization supporting structures, users, locations, resources, calendars, and financials definitions
- System administration, including benefit rate tables, batch processing, security, and system configuration settings

KEY BENEFITS OF CÚRAM ADMINISTRATION SUITE

- Increases the overall solution flexibility by enabling key activities to be managed interactively
- Reduces IT administration and management expenditures
- Empowers supervisors by providing tools and capabilities enabling them to manage their working environment
- Reduces the costs, effort, and time-to-market for implementing business changes
- Lowers total cost of ownership (TCO)
- Minimizes the amount of development effort and the associated costs and risks

FOR MORE INFORMATION, PLEASE VISIT WWW.CURAMSOFTWARE.COM