



CÚRAM VERIFICATION™

Cúram Verification™ is a powerful process management application that streamlines verification processes and insures timely, accurate, and complete documentation for benefits and services

Verifying the accuracy of information and evidence provided by individuals applying for benefits and services is one of the most complex and time consuming processes for social enterprises spanning human services, workforce services and social security agencies. Verification processes are also often confusing for clients who don't know which information must be verified and what type of verification (official document, fax, phone call, etc) must be provided. Additionally, verification processes vary by region, agency, benefit and service and

can be frequently altered due to legislative or policy changes. To ensure accurate client documentation and timely, flexible processing, organizations require verification management tools that support the needs of multiple agencies, benefit programs and services; that streamline the process for both agency workers and clients; and that are easily modified and updated.

Cúram Verification™ is a powerful process management application that enables organizations

Because Cúram Verification streamlines the effort required to manage the verification process, caseworkers can focus more time and energy on achieving successful outcomes for clients and less on the administrative burden required to manage the verification processes related to service delivery.

to quickly create streamlined verification processes that span the entire social enterprise. Through a user friendly interface, Cúram Verification provides the capability for administrators to specify information that requires verification and the acceptable means of verifying that information across all benefits and services.

Cúram Verification removes the onus from caseworkers to flag or accept client information as being valid or verified. Caseworkers maintaining information can clearly view system determined verification requirements for that information and track verifications across all of the benefits and services they administer. Because Cúram Verification streamlines the effort required to manage the verification process, caseworkers can focus more time and energy on achieving successful outcomes for clients and less on the administrative burden required to manage the verification processes related to service delivery.

Leveraging the power and flexibility of the Cúram Enterprise Framework™, and the capabilities of Cúram Workflow™ and the Cúram Rules Engine, the commercial off-the-shelf solution allows organizations to rapidly and easily respond to process changes. The Cúram Administration Suite™ allows administrators to easily automate verifications and tailor processes, such as the assignment of tasks, alerts and timeframes, to meet specific organizational requirements. Changes can be made dynamically, in real time without having to dedicate the time, cost and effort required to recode or redeploy the entire system.

Cúram Verification integrates seamlessly with other Cúram components such as Cúram Case Management and correspondence capabilities that provide caseworkers and clients with a printed at-a-

glance list of verification requirements.

KEY BENEFITS

- Streamlines the verification process for both caseworkers and clients
- Leverages the power and flexibility of the Cúram Enterprise Framework to quickly and easily respond to process changes
- Automatically determines information requiring verification and whether that information is/is not verified
- Cúram Administration Suite allows administrators to configure verification requirements dynamically, eliminating the need for recoding or redeployment
- User friendly interface
- Allows administrators to specify the items of evidence that require verification and the means by which that evidence may be verified
- Seamlessly integrates with other Cúram components
- Ensures accuracy of information and facilitates timely processing

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