



CURAM INTEGRATION WITH IBM FILENET

A top priority for social enterprises worldwide is the long term well-being and self-sufficiency of the individuals and families they serve; a goal often made more difficult by aging legacy systems which are difficult to use, and costly to maintain and modify. As organizations look towards Cúram Business Application Suite™ to modernize paper based processes they require integration with a content management system that coordinates the intake and management of structured and unstructured content arriving at the agency via mail, fax, or email.

Cúram Software has worked with many of its customers to integrate content management systems with the Cúram Business Application Suite, providing effective, client-focused access to the content residing in the content management system. Cúram Software is now collaborating with IBM to deliver prebuilt integration with IBM FileNet to provide content management capabilities within the Cúram solution.

Cúram integration with IBM FileNet will provide:

- Secure access to the electronic versions of paper documents and other content within a client and case context supporting a holistic view of a client's interaction
- The ability for multi-disciplinary teams to simultaneously act on the same version of the electronic document
- Streamlined incorporation of content with the out-of-the-box key business flows

THE CURAM SOFTWARE AND IBM PARTNERSHIP

Cúram Software will support the searching of content within the IBM FileNet repository. The content can then be attached under client and case context and can be viewed by authorized users. The integration with IBM FileNet will use service-oriented architecture (SOA) based Content Management Integration Services (CMIS) and services specific to IBM FileNet. Cúram will reuse its SOA offering to integrate with IBM FileNet workflow management system, creating a streamlined business workflow related to the content.

In addition to providing a robust and complete content management solution using IBM FileNet, this integration effort will also make it easier for the customers to integrate with other standards based content management systems.

KEY BENEFITS

- Supports the paper channel with efficiency comparable to the electronic channels
- Lowered cost of modernization of paper based business processes
- User friendly and secure access to client and case documentation
- Low cost of maintenance
- Allows multiple people to simultaneously act on a single document
- Easy integration with other content management systems

FOR MORE INFORMATION, PLEASE VISIT WWW.CURAMSOFTWARE.COM