



## INTERNATIONAL GOVERNMENT HEALTH AND HUMAN SERVICES EXPERTS MEET TO DISCUSS BUSINESS AND TECHNOLOGY TRANSFORMATION

*Cúram Software Customers from Australia, New Zealand, Canada, Holland, and the United States as well as Forrester and Gartner Analysts Convene to Discuss Best Practices at Cúram Software's International User Conference*

Herndon, Va. - November 15, 2007 - Cúram Software, the leading provider of Social Enterprise Management (SEM) software solutions, today announced the successful conclusion of its third annual International User Conference, *"Social Enterprise Management: From Modernization to Transformation,"* which took place October 15-18, 2007 in the Washington, D.C. area. The event served as a forum for Cúram Software product experts, industry analysts, partners, and most importantly, customers to share how Cúram Software has helped them not only modernize, but also transform their organizations.

With over 200 professionals in attendance, the conference focused on how Cúram Software and its customers continue to transform service delivery through the company's unique outcomes-based, industry-specific model built on a service-oriented platform. Conference sessions ran in three tracks, including health and human services, workforce services, and social security. Speaker presentations covered a range of topics including enterprise architecture, inter- and intra- agency integration, citizen-centric outcomes, and legacy systems integration.

"It is very impressive when an international community comes together to share ideas, successes, and best practices", said John Hearne, chief executive officer, Cúram Software. "Despite the many differences in each country, region, and agency, our customers were able to envision applying the principles they heard from other organizations to their own transformation strategies based on the significant similarities."

This year's international conference drew public-sector presenters from Australia, New Zealand, Canada, Holland, States of Guernsey, and the United States. Presentations allowed Cúram Software's customers and partners to share lessons learned and best practices.

During the conference, the State of Indiana Family and Social Services Administration (FSSA) was presented the 2007 Enterprise Ireland Innovations in Social Enterprise Management Award. The award program recognizes Cúram Software clients who have successfully implemented its software solutions to reach their organizational goals and improve outcomes to citizens.

"We are confident that our partnership with IBM and Cúram Software will help us reach our human services goals," said Zach Main, director, Division of Family Resources, FSSA. "The modernized solution will assist in reducing time spent on administrative tasks and increasing the time our caseworkers spend empowering citizens to become self-sufficient. We are honored to receive the Enterprise Ireland Innovations in Social Enterprise Management Award."

Cúram Software also announced general availability of its new Cúram Child Services (CCS) solution. CCS is the first commercial-off-the-shelf (COTS) child welfare solution that supports the on-going transformation of child services agencies to an outcomes-focused and family centered organization. The extensive integrated case management capabilities provide decision support and team-based collaboration technologies that empower caseworkers to establish effective intervention strategies, design best practice service plans, and importantly, to manage children and families to successful outcomes.

"Any minute we can free up for a caseworker is another minute they can help a child," said Alick Brooke, executive director, Information Strategies/chief information officer, Alberta Children's Services. "Our partnership with Cúram Software is going to assist in taking 23 systems and consolidating them into one. The integrated system will provide caseworkers with access to information anytime, anywhere so they can better assist children in need."

Partner and analyst presentations complimented the international public-sector speaker lineup. Partners such as Todd Ramsey, general manager, Global Government and Education Industries, IBM, provided their perspectives on project implementation and client-centric service delivery models. Analysts Gene Leganza, vice president of research, Forrester Research and John Kost, vice president and managing partner, Gartner Research Worldwide provided conferees with in-depth analysis on current market trends in the U.S. public-sector social and human services space.

“Enterprise architecture is a planning, governance, and innovation function,” said Gene Leganza, vice president of research, Forrester Research. “Good social enterprise management begins with stable business architecture. It rationalizes information across processes, addresses the needs of multiple stakeholders, enables integration and interoperation, and standardizes technology.”

IBM served as a diamond sponsor of the user conference. Platinum sponsors for the event included Accenture and SAP. Additional sponsors included CGI, EDS, Enterprise Ireland, eSystems, HP, Quartech Systems, RedMane Technology, CIBER, Inc., and Deloitte Consulting.

SEM is a new category of enterprise software that is citizen-centric and leverages commercial-off-the-shelf (COTS) products to transform as well as modernize health, human services, labor, and social security agencies. SEM provides comprehensive enterprise eligibility IT solutions - crossing agency boundaries, simplifying policies, and integrating with existing technology. SEM fosters holistic, convenient services for citizens as well as provides screening for needs and referrals to state- and community-based resources.

**About Cúram Software:**

Cúram Software is the leading provider of Social Enterprise Management (SEM) software solutions, delivering best-in-class applications for social enterprises globally including, health and human services, workforce services, and social security organizations. Using the Cúram Business Application Suite™ agencies can immediately reap the benefits of client-centric business processes and an outcomes-driven integrated service delivery model. The Cúram Business Application Suite, underpinned by the Cúram Enterprise Framework™, combines the advantages of commercial-off-the-shelf (COTS) software, an enterprise platform and service oriented architecture with the business and technical flexibility required to allow agencies to implement solutions to meet their strategic objectives. Cúram Software is headquartered in Dublin, Ireland with additional offices located in New York, Washington, D.C., United Kingdom, Australia and Bangalore, India. For more information, visit [www.curamsoftware.com](http://www.curamsoftware.com).